

BFSWS – Adult Services - Eligibility Criteria

Critical and Substantial = referral to BFSWS

Moderate = Early Help Response from another agency or possible referral to BFSWS

Low = Early Help response from another agency.

Category	Critical	Substantial	Moderate	Low
Domestic Abuse	<ul style="list-style-type: none"> • Victim assessed as high risk of serious harm using DASH risk assessment. • Repeated serious and/or severe physical violence - life-threatening violence. • Use/assault with weapons or threats to use weapons. • Abuser's violation of protective and/or child contact orders. • Criminal history of abuser, gangland connections, generalised aggression, history of antisocial behaviour, aggression towards previous partners/family members, military service/training. • Intense stalking/harassment behaviour of abuser – constant/obsessive phone calls, texts or emails; uninvited visits to home, workplace etc or loitering; destroys or vandalises property; pursues victim after separation, stalking; involvement of others in the stalking behaviour. • Recurring or frequent requests for police intervention. 	<ul style="list-style-type: none"> • Victims assessed as moderate risk of serious harm using DASH risk assessment. • Incident(s) of serious and/or persistent physical violence in family. Increasing in severity/frequency and/or duration - History of previous assaults. Including slapping, pushing, creating lasting pain or mild/light bruising or shallow cuts. • Victim required medical treatment but not sought/or explanation for injuries implausible. • Victim and/or children indicate that they are frightened of abuser - put in fear by looks, actions, gestures and destruction of property • Recent separation - repeated separation/reconciliation/ongoing couple conflict. • Stalking/harassment of victim/children - including frequent phone calls, texts, emails. • Abuse through the use of texting/social networking sites. • Intense verbal abuse-consistent use of derogatory language, putting victim down in public. 	<ul style="list-style-type: none"> • Victims assessed as standard risk of serious harm using DASH risk assessment. • History of minor incidents of physical violence – slapping, pushing - short duration. • Victim received no injuries -medical attention not sought. • Occasional unwanted phone calls, texts and emails. • Victim made to account for victim's time; some isolation from family/friends or support network. • Abuser uses sexual insults. 	<ul style="list-style-type: none"> • Arguments/conflict between adult couple in absence of any moderate /substantial or critical risks. E.g; • Patterns of EITHER blaming, entitlement, jealousy in absence of other risks. • Isolated occasion of controlling behaviour in absence of other risks. • Trust/communication issues in the absence of other risks. • Relationship breakdown or extra-marital affairs in the absence of risks or additional vulnerabilities for either adult. • Conflict due to alcohol/gambling/sex addiction in absence of other risks.

	<ul style="list-style-type: none"> • Victim requires treatment as a result of incident – e.g noticeable bruising, lacerations, pain, severe contusions, broken bones, strangulation or holding under water; loss of consciousness; head injury; internal injury; permanent injury; miscarriage. • Medical attention required but not sought or explanation for injuries is implausible. • Threats to kill or seriously injure victim and/or children and/or pets. Threats of suicide/homicide to victim and other family members • Victim is very frightened of abuser - believes intent of threats - Retaliatory violence a concern. • Victim is intensively controlled/may present as submissive - worn down by abuse. Abuser controls most or all of victim's daily activities; prevention from taking medication or accessing care needs; extreme dominance – e.g. believes absolutely entitled to partner; locks person up or severely restricts their movements; threatens to take 	<ul style="list-style-type: none"> • Abuser breaching bail conditions/civil protective orders / non-contact orders. • Recurring or frequent requests for police intervention. • Threats of harm to victim and /or children. • Evidence of intimidation/bullying behaviour - pushing/ finger poking/ shoving/to victim. • Excessive jealousy/ possessiveness of abuser - domineering in relationship. Abuser makes irrational accusations of infidelity. Victim isolated from family, friends or support network. • Financial control maintained by abuser. • Abuser increasing control over victim's time; intercepting mail or calls; constant criticism of role as partner/wife/mother/ husband/father. • Abuser has history of domestic violence in previous relationships. • Abuser uses pressure to obtain sex, unwanted touching, non-violent acts that make victim feel uncomfortable about sex, their gender or sexual orientation. 		
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		<p>the children; suicide/homicide/familiacide threats, involvement of wider family members – crimes in the name of ‘honour’.</p> <ul style="list-style-type: none">• Victim is pregnant/victim is abused in postnatal period/recently separated with new baby raises risk level.• Confirmed emotional/psychological/abuse of victim.• Sexual assault/suspected sexual abuse of victim.• Abuser uses threats of sexual violence; uses threats or force to obtain sex, rape, serious sexual assault; deliberately inflicts pain during sex, combines sex with violence including weapons; enforced prostitution; intentional transmission of STIs/HIV/AIDs.• Child/ren have been physically assaulted/abused.• Confirmed emotional abuse of child/ren.• Suspected/confirmed sexual abuse of child/ren.• Abuser is a perpetrator of child abuse but may not have been prosecuted. Known to MAPPA.			
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Health & Self Care	<ul style="list-style-type: none"> Life is, or will be, threatened by own behaviour or lifestyle Has suffered serious abuse or neglect, or is likely to do so Has caused serious abuse or neglect, or is likely to do so 	<ul style="list-style-type: none"> Has suffered abuse or neglect, or this is likely to happen Risk of abuse strongly suspected Lifestyle, behaviour or personal care poses a significant risk to self or others 	<ul style="list-style-type: none"> Person's behaviour presents a moderate risk to themselves or to others 	<ul style="list-style-type: none"> Small risk to safety which can be managed or prevented by the person
	<ul style="list-style-type: none"> Significant and major health problems have developed, or will develop 	<ul style="list-style-type: none"> Health or safety at risk due to home environment Risk of falls when moving around, or being moved around, eg from bed to chair 	<ul style="list-style-type: none"> Person suffers from preventable health problems or injuries, or these might happen from time to time 	<ul style="list-style-type: none"> Small risk to health which can be managed or prevented by the person themselves
Mental Capacity	<ul style="list-style-type: none"> Person unable to make essential needs known to others Person unable to keep themselves safe from dangerous or harmful situations Person unable to recognise danger or risks to themselves or to others Person has no choice over vital aspects of their immediate environment 	<ul style="list-style-type: none"> Person only has partial choice and control over vital aspects of immediate environment Person is seriously restricted in what they can do due to their home environment Person is disorientated even in familiar places Person has communication difficulties or a sensory loss which has a major impact on their life Person's ability to make an informed choice, or take control over vital aspects of their life, is restricted in any way 	<ul style="list-style-type: none"> Person's choice and control over their life limited by their home environment Person needs help getting around outside of their home 	<ul style="list-style-type: none"> Person's home environment places a minimal restriction on their choice and control over their life
Personal Care	<ul style="list-style-type: none"> Unable to manage the essential personal care or domestic tasks which need 	<ul style="list-style-type: none"> Unable to carry out the majority of own personal care or domestic routines 	<ul style="list-style-type: none"> Unable to carry out some of their own 	<ul style="list-style-type: none"> Unable to carry out 1 or 2 personal care tasks or domestic routines

		<p>to be undertaken on a daily basis, e.g. unable to eat or drink enough to avoid risk to health: unable to maintain a level of personal cleanliness without serious risk to health: unable to get in/out of bed safely</p>	<ul style="list-style-type: none"> • Person depends on daily help to meet most of their personal or domestic routines, including their financial affairs: care routines associated with work, education, leisure or wider community: help with buying everyday items such as food: help with maintaining a balanced diet 	<p>personal care or domestic routines</p> <ul style="list-style-type: none"> • Person needs help to carry out 3 or less personal or domestic routines over the course of a week • Person needs help in maintaining cleanliness of their home: shopping for items that are not used every day 	
Family & Wider Community Life	<ul style="list-style-type: none"> • Loss of current employment or education would have a major impact on person • Unable to carry out essential family or social responsibilities • Participates in extremist actions in language and behaviour 	<ul style="list-style-type: none"> • Important work or educational commitments are at risk • Unable to gain access to learning or employment opportunities which will improve the person's ability to manage or lessen their risk to independence • Current support networks are under stress 	<ul style="list-style-type: none"> • Person has difficulty in sustaining their involvement in some aspect of work, education or learning • Person unable to undertake all of their family 	<ul style="list-style-type: none"> • Person is unable to sustain their involvement in 1 or 2 aspects of work, education or learning • Relationships are stressed from time to time, but important relationships are not at risk from breakdown • There is a possibility that 1 or 2 social support systems (e.g. friends or neighbours) cannot be sustained 	

		<ul style="list-style-type: none"> • Close or important relationships at risk of breakdown • Lack of social contact is causing the person's health and wellbeing to deteriorate • Heightened concerns re radicalisation 	<p>and social responsibilities</p> <ul style="list-style-type: none"> • Support being received from local community support organisations is likely to break down • Important personal or close relationships have broken down • Signs of radicalisation 	<ul style="list-style-type: none"> • Person would benefit from taking part in work, education or learning • At risk of being exposed to extremist language or extremist ideas
Caring Role	<ul style="list-style-type: none"> • Carer's life may be threatened • Major health problems have developed or will develop • There is, or will be, an extensive loss of autonomy for the carer in decisions about the nature of tasks they will perform and how much time they will give to their caring role 	<ul style="list-style-type: none"> • Significant health problems have developed, or will do so • There is, or will be, some significant loss of autonomy for the carer in decisions about the nature of the tasks they will perform and how much time they will give to their caring role • There is, or will be, an inability to look after some of their own domestic needs and other daily 	<ul style="list-style-type: none"> • There is, or will be, some loss of autonomy for the carer in decisions about the nature of the tasks they will perform and how much time they will give to their caring role • There is, or will be, some inability to 	<ul style="list-style-type: none"> • There is, or will be, some inability to carry out 1 or 2 domestic tasks whilst sustaining their caring role • 1 or 2 relationships or social support systems are, or will be, at risk

	<ul style="list-style-type: none"> • Carer's inability to look after their own domestic needs or other daily routines whilst sustaining their caring role employment or other responsibilities is, or will be, at risk • Many significant relationships and social support systems are at risk 	<p>routines whilst sustaining their caring role</p> <ul style="list-style-type: none"> • Carer's involvement in some significant aspects of employment or other responsibilities is, or will be, at risk • Some significant relationships and social support systems are, or will be, at risk 	<p>look after their own domestic needs and other daily routines whilst sustaining their caring role</p> <ul style="list-style-type: none"> • Several relationships or social support systems are, or will be, at risk 	
Victim Support and SWIC	Any request for a service will be considered.			
Outcomes	<p>Response within 24 hours Decision required within 24 hours whether to hold adult protection strategy meeting Adult protection investigation completed within 10 working days Assessment completed within 45 working days Carers Assessment</p>	<p>Response within 24 hours Assessment completed within 45 working days Carers Assessment</p>	<p>Response within 24 hours Assessment completed within 45 working days Carers Assessment</p>	<p>CRT to provide advice to promote the person or the carer's independence and contribution to the wider community Signpost to relevant support agencies</p>
Assessment Scoring	0-2	3-4	5-6	7-8
				Needs are met 9-10